

THE LIST OF OVERSEAS PARTNER HOSPITALS ASTRA LIFE - HEALTH MATRICS FOR MEDICARE PREMIER PRODUCT IN MAY 2025 (SOUTH EAST ASIA AREA)

If you need more information for the latest list, please contact the telephone number 24 hours (0 800 122 3223).

[illegible]

Terms & Conditions:

1. Prior information for overseas treatment is needed on D-2 before the date. Please prepare the supporting medical documents.
2. Softcopy is the default invoice in overseas while potential for additional charge when hardcopy needed.
3. Medical enquiry and/or copy of laboratory result are not mandatory based on provider's regulation.
4. Other term and condition will be varied in each country.
5. Overseas partner hospital areas will follow customer plan in accordance with the policy provisions

For type please see remarks below:

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|---|---|
| A | Excess on The Spot by Benefit [Available to do claim calculation based on the benefit covered by insurance company] |
| B | Excess on The Spot by Guarantee Letter [Available for claim calculation based on the amount of GL issued only]. |
| C | For Full Coverage based on Regulation/Unavailable for Excess on The Spot. |